



Community
Association
Program

COMMUNITY ASSOCIATION PROGRAM NEWSLETTER

FALL 2016

THE NATION'S PREMIER AWARD FOR COMMUNITY MANAGERS



ADT is a Gold Sponsor for the Manager of the Year Award. We understand your dedication to service excellence and share in your commitment to the residents of your community associations. Top managers across the nation have a chance to win \$5000 and get the recognition they deserve. Both on-site and portfolio managers are encouraged to apply for the nation's premier award for community managers. Hurry, the deadline for submission is 11:00pm, Tuesday, November 15, 2016.



Visit the MOTY website before 11/15/16 to apply or nominate: www.manageroftheyear.org

SEASONAL SAFETY

November-December is a time when shopping skyrockets, families gather, parties are scheduled, and travel spikes. ADT wants to make sure you stay safe both inside and outside your home!

SHOPPING

Conceal Your Purchases. Nothing gets a thief going like a car full of bags that are clearly visible. Lock them in your trunk or place them under seats out of sight. Criminals watch and break in to steal the items when you return to the store or mall. After making purchases, go directly home to secure your items.

Protect Yourself. Women should carry their purses close to their body and men should keep their wallets in their front pocket or in a coat pocket to deter pickpockets. Also, shop in groups if possible and watch for loiterers near and around your vehicle.

Parking Lot Safety. Anticipate minimal parking availability. Avoid carrying large amounts of cash. When returning to your car, stop, listen, and look around. Stay alert to your surroundings and have your car keys readily available before you get to your vehicle.

FAMILY GATHERINGS AND PARTIES

Increased use of candles and fireplaces, combined with an increase in the amount of combustible, seasonal decorations present in many homes means more risk for fire. Never leave a fire burning unattended. Make sure to supervise children and pets around any open flames. A monitored smoke or heat detector will send a signal even if your security system is not armed. To discuss additional monitored protection for your home, please call ADT's Community Association Team at 800-878-7806.

The holidays are time when you may have guests staying in your home. Make sure areas have night lights or easy-to-reach lamps in case they need to get up during the night. You may also want to consider motion sensor night lights which automatically turn on in the dark when movement is detected.

TRAVEL TIPS

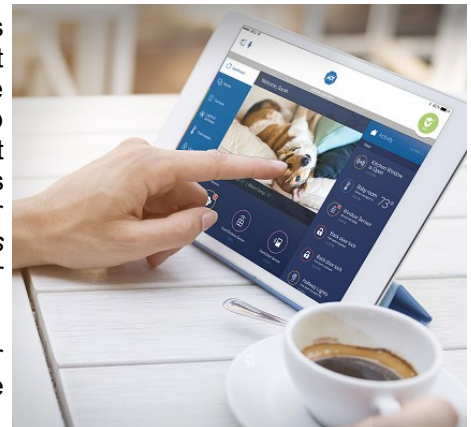
When traveling by car, the driver and all passengers should always wear seatbelts. Remember not to text while driving. If driving long distances, take breaks every 2-3 hours to remain alert and focused.

Update your contacts with ADT. That way, if signals are received from your home, we have the most reliable means of reaching you (or your authorized contact).

Avoid posting travel plans on social media (Facebook, Instagram, etc.). While it's fun to post pictures and "check in" at exotic locales, remember this information can also reveal when your home is unattended. **Use your security system. Remember to use and arm your system whether you are at home or away!**

PET SAFETY

Pet safety is nothing to take lightly. Every 90 seconds a home fire starts somewhere in the nation. Monitored smoke detectors along with pet monitoring systems are perfect for keeping track of your pets while you are away. A monitored smoke or heat detector will work around the clock to help protect your family, pets, and belongings - even when your system is not armed. ADT's Pulse® Interactive Services with Remote System Access allows you to control your security system (and more) using any web browser on a PC, smart phone or tablet as if standing in front of your keypad (*requires internet service provided by resident*). Investing in pet cameras for your home will enhance your pet's safety and your home's security.



If you get a call from ADT that there is a disturbance in your home or if your monitored smoke detectors have detected smoke, simply view your home camera footage live on ADT's Pulse App with your smart device or computer.

ADT's Pulse® cameras can keep an eye on your pets when you're not home. You'll know if your pets are in any immediate danger. You can also find out if they're getting into mischief, or discover if your pets really do have a secret life!

PREVENT CARBON MONOXIDE POISONING

Carbon monoxide (CO) is a colorless, odorless deadly gas and can only be identified by a detection device. Because you can't see, taste, or smell it, carbon monoxide can kill you before you know it's there. ADT Security urges everyone to be aware of the risks of carbon monoxide poisoning and take every precaution to protect our communities, homes, and families. This is particularly important with today's quiet and keyless cars and smart phone apps that start your car! It is especially important in connected units like townhomes and villas.



CAN'T BE SEEN

Where is CO found?

Sources of carbon monoxide can be a car accidentally left running in a garage or a running generator placed too close to the home. Many household items including gas and oil-burning furnaces, wood burning fireplaces, and charcoal grills produce this poison gas. NEVER run a car or truck in a garage with the garage door shut. NEVER use a generator indoors or in a garage, carport, or basement. CO from these sources can quickly build up to lethal levels in enclosed or semi-enclosed spaces.



CAN'T BE SMELLED

Who is at risk from CO poisoning?

All people and animals are at risk for CO poisoning. The CDC reports that each year, more than 400 Americans die from unintentional CO poisoning, more than 20,000 visit the emergency room and more than 4,000 are hospitalized due to CO poisoning. Fatality is highest among Americans 65 and older.



CAN'T BE HEARD

Can I just buy a CO detector at the store?

- Although an unmonitored carbon monoxide detector should sound when unsafe levels of CO are detected, you must be able to react to the danger. In the case of carbon monoxide poisoning, response time is critical.
- By adding a monitored CO detector to your existing security system, ADT Security's company-owned Monitoring Centers are able to monitor your carbon monoxide detectors 24/7 and dispatch help to your home in case of alarm. This is especially critical in connected units like townhomes or villas.



CAN BE STOPPED



A monitored carbon monoxide detector will send a signal even if your security system is not armed. Call 800-878-7806 to speak with an ADT Customer Care Representative for options on adding a monitored carbon monoxide detector to your home security system!

For more information and to discuss the compatibility of these options with your system, Please Call ADT's Community Association Team at 800-878-7806

GET TO KNOW AND VOTE FOR YOUR ADT TEAM

The Florida Community Association Journal 2017 Readers' Choice Awards



As the 1st choice in security for Community Associations, we are proud to announce that for the fourth year, ADT Security Services has been nominated for the FLCAJ's Readers' Choice Awards in the Safety and Security category! We are extremely honored to receive this recognition. As a valued member of our ADT Community Association family, you know how meaningful it is to our Community Association team to serve you and receive your ongoing support. Therefore, we would greatly appreciate you taking a moment to vote for ADT Security Services.



Team members (L-R): Joe Belch, Darion Samuels, Bari Siegall, Martha Chavez, John Butrim, Janett McMillan, Eileen Arbulu, Greg Small, John Cicatello, and Mike Zach (upper right).

[Click here to vote for ADT Security Community Association Program!](#)
We thank you for your meaningful support and the privilege to serve you.

COMMUNITY MANAGERS & BOARD MEMBERS

Our Community Association Newsletter has been created to relay important information to you and your residents. Because our communication with your community goes through you, it is extremely important that you pass on the information in our newsletter to your residents. This can be done via e-mail blast, posting on your website or distribution in your clubhouse. The articles in our newsletter help keep residents aware of critical issues like alarm permit requirements, telephone service as it relates to security system communication, recommended periodic testing, life-safety information and more. **Please take the time to read these important articles and pass them on to your residents.**



ADT can provide you with stickers, magnets, and welcome letters to include in your closing packages advising new home owners of the monitoring services available to them and the need to schedule system activation. We can also send community-wide mailings reminding residents to use their systems and update their emergency contact information. To ensure that we are reaching the most current home owners, it would be helpful to have the latest edition of your community roster. Please contact community association liaisons Bari Siegall (bsiegall@adt.com) or Eileen Arbulu (earbulu@adt.com) to take advantage of these options.



Community Association Program

2801 Gateway Drive
Pompano Beach, FL 33069
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Fax: 954-272-7844

WE'RE ON THE WEB!

www.MYADT.com

Visit our secure website to obtain operation manuals, view alarm activity, or update contact information today.

Articles in this newsletter are also available in electronic format for association newsletters, websites, and CCTV broadcasts.



ADT WORD FIND

P R I O R I T Y A K V Y Y G C
C O M M I T M E N T D T T N O
A S S O C I A T I O N E I I M
S D A P Y E K Y Z I A F R R M
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IMPORTANT ADT SECURITY CONTACTS

Community Association Service Center
24 Hour Customer Care, Service & Sales
800-878-7806

Monitoring Center (24 Hours)
to cancel an alarm
800-226-2351

John Butrim
Senior Director of Community Associations

Janett McMillan
Director of Sales & Marketing

Mike Zach
Community Association Sales Manager

Bari Siegall
Community Association Program Liaison

Eileen Arbulu
Community Association Program Liaison

Norman Greg Small
Community Association Project Manager

John Cicatello
Community Association Sales Project Manager

Martha Chavez
Community Association Program Coordinator

At ADT, we live and breathe our values of Trust, Collaboration, Service and Innovation.